UConnectCare is a progressive nonprofit organization located in WNY offering help to those impacted by substance use disorder through prevention, treatment, residential, detox, and recovery services for almost 50 years. UConnectCare has earned a local and regional reputation for excellence and was recognized as a "Best Company to Work for in New York," 2018-2026.

JOB VACANCY

SOCIAL CARE NETWORK CASE MANAGER/PEER

RESPONSIBILITIES:
The Social Care Network Case Manager/Peer plays a critical role in assessing clients' needs, planning appropriate care packages, and coordinating social services to enhance well-being and promote independence. This role involves working closely with individuals, families, healthcare providers, and external agencies to ensure that effective and person-centered care is delivered. Conduct assessments of individuals' social care needs, including home visits and interviews with clients and their families. Develop, implement, and monitor personalized care / service plans in collaboration with multidisciplinary teams. Act as a liaison between clients, families, community organizations, and health and social care professionals. Coordinate access to support services such as housing assistance, mental health resources, home care, and benefits. Maintain accurate and confidential client records in compliance with legal and organizational policies. Monitor the progress of care plans and adjust services as necessary based on clients' evolving needs. Advocate on behalf of clients to ensure access to necessary resources and fair treatment. Participate in case reviews, safeguarding investigations, and team meetings. Stay informed on social care policies, legislation, and best practices to ensure quality and compliance.

QUALIFICATIONS:
Degree in Social Work, Health and Social Care, Psychology, or a related field. Experience in SUD, Mental Health, social care, case coordination, or community work is strongly preferred. Ability to work collaboratively with a range of stakeholders and service users. Strong organizational, communication, and interpersonal skills. Technology proficiency and experience with medical record systems. Desirable attributes include empathy, respect, and culturally sensitive approach to client care. Ability to manage a caseload and meet deadlines under pressure. Commitment to promoting independence, dignity, and social inclusion. Flexible and adaptable with a problem-solving mindset.

REPORTING RELATIONSHIP:
The Social Care Network Case Manager/Peer receives supervision by program director or his/her designee.

Status: Full-time
Pay Range: $17-20 per hour
Location: 436 East Main Street, Batavia

Valid NYS driver's license and method of transportation required. Must be addiction free, including nicotine. Pre-employment background check/post offer drug screening required. CARF and NHSC accredited. EOE

FOR MORE INFORMATION OR TO APPLY:
Apply online with a cover letter and resume to:
UConnectCare, Attn: Human Resources
430 East Main Street
Batavia, NY 14020
Phone: 585-815-1801
Email: kcorcoran@uconnectcare.org

POSTED: 10/26/2026
DEADLINE: ASAP

UConnectCare does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.