UConnectCare is a progressive nonprofit organization located in WNY offering help to those impacted by substance use disorder through prevention, treatment, residential, detox, and recovery services for almost 50 years. UConnectCare has earned a local and regional reputation for excellence and was recognized as a "Best Company to Work for in New York," 2018-2026.

JOB VACANCY

COUNSELOR - RESIDENTIAL PROGRAM

RESPONSIBILITIES

The residential counselor will be responsible for carrying a client caseload and ensuring quality care to residents. Providing individual and groups counseling services, as well as family needs and referrals. Completes paperwork requirements in accordance of regulations of governing body and maintain quality, up-to-date clinical records while effectively utilizing agency Electronic Health Record. Documents in shift log to ensure ongoing communication. Develops and reassess treatment plans and progress in relation to measurable goals, with client, to determine course of treatment and referrals to other services. Obtains releases of information in accordance with existing laws and regulations. Clearly informs clients of their rights and agency policies. Routinely distributes, collects outcomes surveys and questionnaires and provides feedback in assessing results. Works closely with clients to engage them in the decision-making process and to help them understand the benefits of treatment and recovery. Models and supports health and wellness activities and health coping skills for clients. Plans/implements follow-up or aftercare for clients discharging from program. Administers drug screening tests (urine screen, oral tests, breathalyzer). Provides clients and/or family members with information about addiction issues and about available services or programs, making appropriate referrals when necessary. Attends and participates in case conferences, staff meetings, and other necessary meetings, being punctual and prepared. Engages in ongoing professional development activities. Collaborates with community service providers in order to meet client needs. Works collaboratively with the legal system to ensure coordination or services, including court appointments, etc. Assists with shift coverage of residential services when necessary. Attend training sessions in order to expand and enhance knowledge and skills. Assists in training new staff members and/or student interns.

QUALIFICATIONS

Bachelor's degree in social work, Psychology, Counseling, or related field plus one year of experience in a clinical setting. CASAC preferred or must be willing to work towards CASAC status. Ability to demonstrate understanding of various counseling modalities and philosophies for the treatment of substance use disorders, as well as trauma informed systems of care. Must possess strong interpersonal and engagement skills along with excellent written and verbal skills. Strong computer skills required/ experience with EMR system is a plus. Must be self-directed and flexible in order to meet the needs of clients, administration, and management.

REPORTING RELATIONSHIP:

The Residential Counselor receives supervision by program director or his/her designee.

Status: Full-time, hourly, non-exempt
Pay Range: $19-22 per hour (CASAC-T), $21-24 per hour (CASAC)
Location: 424 East Main Street, Batavia

Valid NYS driver's license and method of transportation required. Must be addiction free, including nicotine. Pre-employment background check/post offer drug screening required. CARF and NHSC accredited. EOE

FOR MORE INFORMATION OR TO APPLY:

Apply online with a cover letter and resume to:
UConnectCare, Attn: Human Resources
430 East Main Street
Batavia, NY 14020
Phone: 585-815-1801
Email: kcorcoran@uconnectcare.org

POSTED: 10/26/26
DEADLINE: ASAP

UConnectCare does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.