UConnectCare is a progressive nonprofit organization located in WNY offering help to those impacted by substance use disorder through prevention, treatment, residential, detox, and recovery services for almost 50 years. UConnectCare has earned a local and regional reputation for excellence and was recognized as a "Best Company to Work for in New York," 2018-2026.

JOB VACANCY

MENTAL HEALTH COUNSELOR

RESPONSIBILITIES

The Mental Health Counselor will counsel individuals and groups to promote optimum mental health. The Mental Health Counselor will help individuals deal with thoughts of suicide; addictions and substance use disorder; family, parenting, and marital problems; stress management; problems with self-esteem; and issues associated with aging and mental and emotional health. Counsels clients and patients, individually and in group sessions, to assist in overcoming dependencies, adjusting to life, and making changes. Maintains confidentiality of records relating to clients' treatment. Guides clients in the development of skills and strategies to deal with their problems. Encourages clients to express their feelings and to discuss what is happening in their lives and helps them develop insight into themselves and their relationships. Collects information about clients through interviews, observations, and tests. Prepares and maintains treatment records and reports. Evaluates clients' physical or mental condition based on review of client information. Develops and implements treatment plans based on clinical experience and knowledge. Acts as a client advocate to coordinate required services or to resolve emergency problems in crisis situations.

QUALIFICATIONS

A bachelor's degree in psychology, counseling or related field required. Master's degree preferred. Appropriate state credentials and licensing required. Knowledge of human behavior and performance; individual differences in ability, personality, and interests; learning and motivation; psychological research methods; and the assessment and treatment of behavioral and affective disorders. Knowledge of principles, methods, and procedures for diagnosis, treatment, and rehabilitation of physical and mental dysfunctions, and for career counseling and guidance. Knowledge of group behavior and dynamics, societal trends and influences, human migrations, ethnicity, and cultures and their history and origins. Knowledge of principles and processes for providing customer and personal services responsibilities

REPORTING RELATIONSHIP

Program Manager or his/her designee.

Status: Full-time
Pay Range: $22-25 per hour
Location: 3597 Butts Road, Albion

Valid NYS driver's license and method of transportation required. Must be free from active addiction and not a current program participant. Pre-employment background check/post offer drug screening required. CARF and NHSC accredited. The associate is committed to the principles of the agency compliance program; providing services ethically and promoting an agency-wide culture that emphasizes integrity in all practices and services that we provide at UConnectCare. EOE

FOR MORE INFORMATION OR TO APPLY:

Apply online with a cover letter and resume to:
UConnectCare, Attn: Human Resources
430 East Main Street
Batavia, NY 14020
Phone: 585-815-1801
Email: kcorcoran@uconnectcare.org

POSTED: 10/26/2026
DEADLINE: ASAP

UConnectCare does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.