



UCONNECTCARE.ORG

ANNUAL REPORT 2025



Our Mission

To improve community health, reduce stigma towards people with addictions, and work across systems to produce positive community change.

Our Core Values

Compassion ✦ Integrity ✦ Dedication ✦ Sustainability



“When you have gotten to the point where you’re tired of chasing, having anxiety all the time, waiting for your guy who is “just pulling in,” withdrawals and losing everything and anything that is precious to you...THIS IS THE PLACE TO GO!

The most empathetic, nonjudgmental, caring group of people ever! From the secretary to security to counselors. Do you want your life back? Your kids back? Please, you won’t be turned away and you won’t be sorry. They saved my life!”



UConnectCare Board & Foundation Board

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**Foundation Board Members*



2025 Community Impact

9,311

People served in a prevention program

313

People served in community residence or detox

407

Childcare visits provided

1,639

Transportation services provided

1,461

Patients served in integrated outpatient services

53

People served in supportive living

35,774

Counseling visits provided

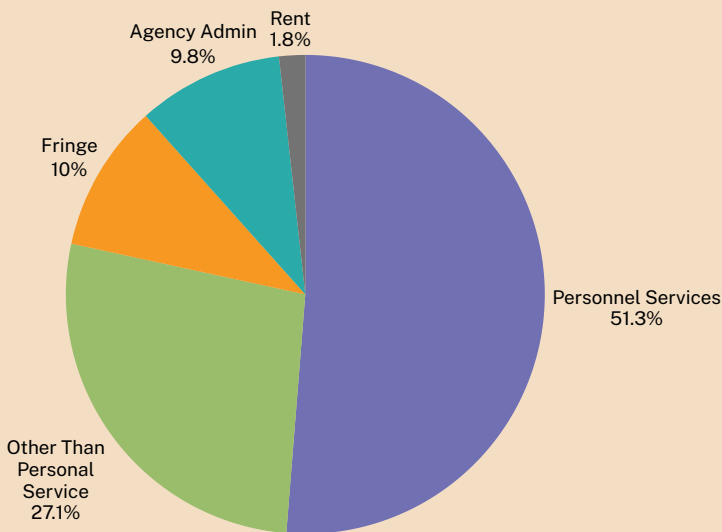
Highlights

- ▶ Kathleen Hodgins began as our new Chief Executive Officer.
- ▶ UConnectCare celebrated 50 years of service to the community in September 2025.
- ▶ UConnectCare was named a Best Company to work for in NY for the 8th year in a row. Categories such as Leadership & Planning, Corporate Culture & Communications, and Work Environment all scored over 80% in employee satisfaction.
- ▶ UConnectCare received its operating license to open the Women and Children's Residential Center in Albion in November 2025, increasing access to care for women with children.
- ▶ Residential Services (Part 820) received a two-year operating certificate to provide three levels of care: stabilization, rehabilitation, and reintegration.
- ▶ WNY Prevention Resource Center provided 13 trainings to over 200 attendees of coalition members and prevention providers, helping to increase protective factors and decrease risk factors at a grass roots level..
- ▶ Genesee and Orleans County 6th graders who participated in Too Good for Drugs demonstrated a 3.15% increase in their knowledge of alcohol, drugs, and social emotional learning concepts.
- ▶ Patient engagement impacts positive outcomes for people in treatment. 82% of patients in the integrated Orleans County outpatient clinic and 81% in the integrated Genesee County outpatient clinic attended their scheduled group appointments.
- ▶ UConnectCare Quality Assurance/Compliance team completed 345 chart audits ensuring a high level of patient care and best practices for outpatient treatment and residential services.
- ▶ Perception of Care surveys were completed quarterly with positive feedback from patients. They reported that staff are committed, understanding, available when needed, and truly care about people's recovery.
- ▶ Through the support of UConnectCare insurance navigators, 160 individuals obtained health coverage, opening the door to affordable physical, mental, and behavioral health services.
- ▶ UConnectCare Prevention team brought world-renowned motivational speaker, Nathan Harmon, to Batavia and he presented to 135 students about risk and protective factors.
- ▶ 4 Barney Boxes were installed in Batavia and Albion, increasing access to free naloxone in the community.
- ▶ Family support programs supplied over 100 school-aged children book bags and school supplies. They also provided winter coats, boots, and gloves to 75 children of parents in recovery.

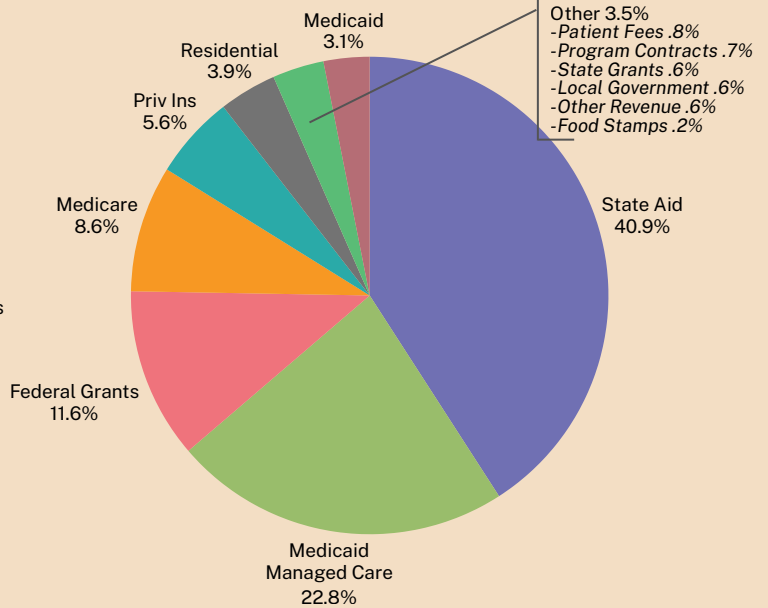


2025 Finances

2025 Expense Allocations



2025 Revenue Sources



From 2024 to 2025, the agency strengthened its financial position by slightly reducing expenses while achieving strong revenue growth, reflecting improved efficiency and support. During the same period, the foundation increased its level of investment, with expenses rising significantly and revenue growing at a more moderate pace, indicating continued but steady support.

Together, these trends show the agency operating more efficiently while the foundation expands its impact.

The 2025 audit is still in process. Combined audited financial statements and the IRS 990 are available by request.

2025 Funding Sources

Finger Lakes IPA (FLIPA)
 Finger Lakes Performing Provider System (FLPPS)
 Genesee County
 Genesee County Department of Social Services
 Genesee County Opioid Settlement Funds
 Genesee County Stop DWI
 Genesee/Orleans County Health Department
 Highmark BC/BS of WNY Blue Fund
 Health Resources and Service Administration (HRSA)
 J.M. McDonald Foundation
 John R. Oishei Foundation

NYS Office of Addiction Services and Supports
 NYS Department of Health
 Mother Cabrini Health Foundation
 Orleans County
 Orleans County Department of Social Services
 Research Foundation for Mental Hygiene, Inc.
 Substance Abuse and Mental Health Services Administration (SAMHSA)
 United Way of Genesee County
 United Way of Orleans County



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Jessica Ferry	Leslie Pfalzer
Christen Foley	Maura Stack-Duge
Sheila Harding	Susyn A. Wood Tillman
Jeremy and Gina Henry	Ms. Mary Wright
Robert and Diane M. Klos	Anonymous

*Thank
you*

UConnectCare 50th Anniversary Gala Sponsors

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Buffalo Bills	John and Liz Riter
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Dana Joy	

Thank you... for all of your support!



Foundation Scholarship



Emily Pietrzykowski
Alexander



Madison Davis
Lyndonville



Paige Harding
Oakfield-Alabama



Allison Thompson
GV BOCES/Cal-Mum

Friends of UConnectCare



Joe Jankowski, OACS Counselor
Nathan Bohn, Kendall Teacher
Jen Waldron, Genesee County DSS

Orleans County Job Development Agency
City of Batavia Fire Department
Sara Vacin, GLOW OUT Executive Director



Staff Longevity

35 Years

Kim Corcoran

25 Years

Stephanie Nadolinski

10 Years

Brenda Post

5 Years

Rachel DeJessie

Randi Johnson

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Laurel Perl

Melissa Vinyard