



UConnectCare is a progressive nonprofit organization located in WNY offering help to those impacted by substance use disorder through prevention, treatment, residential, detox, and recovery services for almost 50 years. UConnectCare has earned a local and regional reputation for excellence and was recognized as a Best Company to Work for in New York, 2018-2025.

## **JOB VACANCY**

### **DIRECTOR OF RESIDENTIAL SERVICES**

#### **RESPONSIBILITIES**

The Director of Residential Services assists in the development and monitoring of the quality systems of the residential program of UConnectCare, Inc. Works with the House Manager/Supervisor and other staff in the design, implementation, and evaluation of the residential program service delivery system, including regulatory guidelines, policy and procedure and other quality systems. Develops collaborative relationships with staff, referral sources, other substance use disorder professionals and target audiences in such a way as to obtain support, cooperation and shared understanding of the common expectations, requirements and goals which enhance the delivery system for the clients receiving services. Develops and articulates a model of the unique problems and dynamics that the substance use disorder client experiences. Obtains, organizes and evaluates resources necessary to provide services for the unique problems of substance abusing clients. Assists in the design of program activities that are researched based in efforts to reduce the signs and symptoms of substance use disorder among the client population in the service delivery system. Contributes to the knowledge base of the agency and the profession by reflecting on and articulating practice experience in such a way as to teach and assist staff and other service providers in how to best meet the needs of the clients.

#### **QUALIFICATIONS**

Bachelor's degree in human services-related field preferred. NYS/CASAC required, with at least five years in the field of an OASAS licensed treatment or residential program, with a minimum of two years supervisory experience.

#### **REPORTING RELATIONSHIP**

The Director of Residential Services will report to and receive supervision from the Chief Residential Officer

**Valid NYS driver's license and method of transportation required. Must be addiction free, including tobacco. Pre-employment background check/post offer drug screening required. CARF and NHSC accredited. EOE**

**Status:** Full-time

**Pay Range:** \$46,708-\$68,013 annually

**Location:** Atwater Home Community Residence, 424 East Main Street, Batavia

#### **FOR MORE INFORMATION OR TO APPLY:**

Apply online with a cover letter and resume to:

UConnectCare, Attn: Human Resources

430 East Main Street

Batavia, NY 14020

Phone: 585-815-1801

Email: [kcorcoran@uconnectcare.org](mailto:kcorcoran@uconnectcare.org)

**POSTED:** 4/15/2025

**DEADLINE:** 4/17/2025

*UConnectCare does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.*