



UConnectCare is a progressive nonprofit organization located in WNY offering help to those impacted by substance use disorder through prevention, treatment, residential, detox, and recovery services for almost 50 years. UConnectCare has earned a local and regional reputation for excellence and was recognized as a Best Company to Work for in New York, 2018-2025.

JOB VACANCY

CASE MANAGER - RESIDENTIAL PROGRAM

RESPONSIBILITIES

Collaborate with participants to develop and monitor progress on individualized service plans that are designed based on an assessment of needs and include goals and actions to be taken to achieve goals. Obtain releases of information in accordance with existing laws and regulations and clearly inform the participant of his/her rights and agency policies. Coordinate with all health care providers (e.g. SUD, MH, physical health) to ensure timely communication that results in high-quality care. This includes working cooperatively with all treatment providers when participants choose to engage in treatment services. Assist with health insurance applications and enrollment. Link participants with community, treatment, and recovery resources and services as appropriate and desired, including but not limited to safety net programs. Encourage development of social support, recreational activities, and involvement in neighborhood activities. Collaborate with appropriate staff to provide input on tools and collect data and qualitative information on participant progress and outcomes. Track work in progress and completed (including progress and outcomes data) as requested by relevant funders, supervisors, and Directors, and report in a timely manner. Available to work a flexible schedule that may require week days, weekends, and evenings. **Projected opening date of facility: June 2025.**

QUALIFICATIONS

1+ years of case management or similar experience preferred. High school diploma or equivalent required; bachelor's preferred. QHP may be preferred. Excellent communication skills. Ability to work independently and proactively to identify challenges and solutions. Knowledge of the varying modalities and philosophies of alcohol and substance use disorder treatment and recovery, including a solid understanding of and willingness to support harm reduction approaches. Knowledge of community resources and programs, including but not limited to safety net programs. Commitment to frequent face-to-face meetings with participants and additional check-ins as needed via other communication modes (e.g. phone, etc.). Ability to effectively communicate & collaborate with other staff and representatives from other agencies. Commitment to providing high-quality, complete participant notes.

REPORTING RELATIONSHIP:

The Case Manager receives supervision by program director or his/her designee.

Valid NYS driver's license and method of transportation required. Must be addiction free, including tobacco. Pre-employment background check/post offer drug screening required. CARF and NHSC accredited. EOE

Status: Full-time

Pay Range: \$17-\$21 per hour

Location: Women's & Children's Residential program, Albion

FOR MORE INFORMATION OR TO APPLY:

Apply online with a cover letter and resume to:

UConnectCare, Attn: Human Resources

430 East Main Street

Batavia, NY 14020

Phone: 585-815-1801

Email: kcorcoran@uconnectcare.org

POSTED: 4/18/2025

DEADLINE: 4/22/2025

UConnectCare does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.