



UConnectCare (formerly GCASA) is a progressive nonprofit organization located in WNY offering help to those impacted by substance use disorder through prevention, treatment, residential, detox, and recovery services for almost 50 years. UConnectCare has earned a local and regional reputation for excellence and was recognized as a Best Company to Work for in New York, 2018-2024.

## **JOB VACANCY**

### **NURSE MANAGER – RESIDENTIAL/DETOX**

#### **RESPONSIBILITIES**

- Meets nursing operational standards by contributing information to the Health Coordinator and CCO for strategic plans and reviews; implementing production, productivity, quality, and customer-service standards; resolving problems; identifying system improvements.
- Identifies patient service requirements by establishing personal rapport with potential and actual patients to understand service requirements.
- Maintains nursing guidelines by working with Health Coordinator and CCO to develop and update policies and procedures.
- Assures quality of care by developing and interpreting agency and nursing division's philosophies and standards of care; enforcing adherence to state board of nursing and state nurse practice act requirements and to other governing agency regulations; measuring health outcomes against standards; making or recommending adjustments.
- Completes patient care requirements by monitoring and assessing duties of RN/LPN.
- Develops staff by orienting, training, and coaching employees; communicating job expectations; planning, monitoring, appraising job contributions; adhering to agency's policies and procedures.
- Establishes a compassionate environment by providing emotional, psychological, and spiritual support to patients, friends, and families.
- Provides information to patients and health care team by answering questions and requests.
- Resolves patient needs by utilizing multidisciplinary team strategies.
- Maintains safe and clean working environment by designing and implementing procedures, rules, and regulations; calling for assistance from other care professionals.
- Protects patients and employees by developing and interpreting infection-control policies and protocols; enforcing medication monitoring, storage procedures, and controlled substance regulations.
- Maintains patient confidence and protects operations by monitoring confidential information processing.
- Maintains documentation of patient care services by auditing patient records.
- Ensures operation of medical equipment by verifying emergency equipment availability; completing preventive maintenance requirements; following manufacturer's instructions; troubleshooting malfunctions; contacting Program Director for repairs; maintaining equipment inventories; evaluating new equipment and techniques.
- Maintains nursing supplies inventory by studying usage reports; identifying trends; anticipating needed supplies; contacting Program Director for requisitions and cost allocations.
- Maintains professional and technical knowledge by attending educational workshops and reviewing professional publications.
- Maintains a cooperative relationship among Treatment Team by communicating information; responding to requests; building rapport; participating in team problem-solving methods.
- Accomplishes organization goals by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.
- Will provide supervision to RNs, LPNs/staff.

**QUALIFICATIONS**

Has a solid understanding of substance use and/or co-occurring disorders. Demonstrated empathy and desire to work with those recovering from substance use disorder and/or co-occurring disorders in a trauma-informed manner. Registered Nurse with current NY State licensure. Supervisory experience in a team leader role. Evenings and weekends may be required. Work experience as a professional nurse. Current CPR certification required. Basic computer skills in word processing, email, and internet use, and experience with EHR.

**SUPERVISION**

Under the supervision of the Health Coordinator.

**Valid NYS driver's license and method of transportation required. Must be addiction free, including tobacco. Pre-employment background check/post offer drug screening required. CARF and NHSC accredited. EOE**

**Status:** Full time

**Pay Range:** \$30-\$38 per hour

**Location:** 424 East Main Street, Batavia

**FOR MORE INFORMATION OR TO APPLY:**

Apply online with a cover letter and resume to:

UConnectCare, Attn: Human Resources

430 East Main Street

Batavia, NY 14020

Phone: 585-815-1801

Email: [kcorcoran@uconnectcare.org](mailto:kcorcoran@uconnectcare.org)

**POSTED:** 7/23/2024

**DEADLINE:** ASAP

*UConnectCare does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.*