



UConnectCare (formerly GCASA) is a progressive nonprofit organization located in WNY offering help to those impacted by substance use disorder through prevention, treatment, residential, detox, and recovery services for almost 50 years. UConnectCare has earned a local and regional reputation for excellence and was recognized as a Best Company to Work for in New York, 2018-2024.

JOB VACANCY

CASE MANAGER - GBHI

RESPONSIBILITIES

The Case Manager will assist individuals and provide support for emergency, transitional, and ultimately permanent housing obtainment for people with substance use disorder (SUD) who are homeless. He/she will be responsible for coordinating substance use disorder (SUD), mental health, and physical health care provider communication and navigating health insurance and safety net program enrollment and maintenance processes for people with SUD who are homeless, at imminent risk of homelessness, and/or have histories of chronic housing instability. Additionally, the Case Manager will provide or will provide access to various supportive services, including: linkages to community resources and educational and vocational programs; job counseling and job readiness training; support for ensuring the educational and developmental needs of children are met; finding and obtaining safe housing; access to Peer Recovery Advocates/Coaches; assistance identifying and securing safe, affordable childcare options; assistance connecting with legal resources; universal skill-building such as coping, communication, collaboration, problem-solving, action planning, goal setting and monitoring, resource management, etc.; among others. Support services offered will be individualized based on the needs of the individual in treatment or recovery.

QUALIFICATIONS

Minimum of 1 year of case management or similar experience required. 2 or more years and/or intensive case management experience preferred. Bachelor's degree preferred. Excellent communication skills. Ability to work with individuals and families who have substance use disorder and a variety of life challenges that result in a need for support in order for the individual/family to remain stably housed. Knowledge of the varying modalities and philosophies of alcohol and substance use disorder treatment and recovery, including a solid understanding of and willingness to support harm reduction approaches. Commitment to frequent face-to-face meetings with participants and additional check-ins as needed via other communication modes (e.g. phone, etc.). Knowledge of community resources and programs, including but not limited to safety net programs. Ability to effectively communicate and collaborate with representatives from other health care agencies and public and community agencies. Commitment to providing high-quality, complete participant notes. NYS driver's license and reliable method of transportation required.

EOE

REPORTING RELATIONSHIP

Reports to the GBHI Grant Coordinator

Status: Full-time hourly non exempt based on a 35-hour week. This is a grant funded position.

Pay Range: \$17.00-\$20.00 per hour

Location: Reentry Program offices, E. Main Street, Batavia

Valid NYS driver's license and method of transportation required. Must be addiction free, including tobacco. Pre-employment background check/post offer drug screening required. CARF and NHSC accredited. EOE

FOR MORE INFORMATION OR TO APPLY:

Apply online with a cover letter and resume to:

UConnectCare, Attn: Human Resources

430 East Main Street

Batavia, NY 14020

Phone: 585-815-1801

Email: kcorcoran@uconnectcare.org

POSTED: 5/7/2024

DEADLINE: ASAP

UConnectCare does not discriminate on the basis of race, creed, color, national origin, sexual orientation, age, disability, or marital status as decreed by Law, and is in compliance with Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973.